

Bohemian Finds

Returns

Bohemian Finds can offer a refund or exchange on any item (excluding pierced jewellery) that you are not completely happy with provided that you post it back to us in saleable condition and with the tag attached; with the return form completed and enclosed within 14 working days. The cost of returns must be met by the customer.

Once the returned goods have been received we will process your refund through Paypal.

If you wish to return an item for refund or exchange please be aware that:

- All original tags must be attached
- All items must be unworn
- Items must be returned in the same condition as they were received

Returns will not be accepted if:

- Original tags have been removed
- Tags have been 're-attached' by customers
- Items appear to have been worn

DO NOT cut off tags before trying on items as we cannot accept items that have had tags cut off or 're-attached' by customers. We also ask that you do not try on clothing if you are wearing perfume and that you store items that you intend to return us in a safe place away from cigarette smoke / cooking smells as we cannot accept items that are returned to us with an odour.

You will find your returns form enclosed in your order parcel. If you do not have a return form or if you require another please email returns@bohemianfinds.co.uk and we will email you a printable version.

IMPORTANT: When returning items to Bohemian Finds by post it is recommended that you use recorded mail as we cannot be held responsible for any loss in the post. By using a recorded mail service you should then be able to make a loss claim on the items lost and be reimbursed by the mail service provider. You will need to check the policy of the mail service provider you are using.

Return form to:

Bohemian Finds, 16A Market Walk Shopping Centre, Northampton, NN1 2DP

Phone: 01604 621863 or **email:** returns@bohemianfinds.co.uk

